

# PRE-SERVICE PROVIDER ORIENTATION

Last Date Updated/Reviewed: \_\_\_\_\_ Reviewer: \_\_\_\_\_

**INSTRUCTIONS:** This form is to be completed by the provider and the individual and/or responsible party receiving services prior to the initiation of services and updated annually thereafter. A copy **MUST** be retained by the provider and a copy sent to the Support Coordinator to save to the Member's File.

## MEMBER INFORMATION

Individual's Name (*Last, First, M.I.*): \_\_\_\_\_

Assists No.: \_\_\_\_\_ Birthdate: \_\_\_\_\_

Gender/Identity: \_\_\_\_\_ Language Preference: \_\_\_\_\_

Cultural Preference(s): \_\_\_\_\_

Qualifying Diagnosis: \_\_\_\_\_ Other Diagnosis(s): \_\_\_\_\_

Individual's Address (*No., Street, City, State, ZIP Code*): \_\_\_\_\_

Electronic Visit Verification (EVV) Device Preference Use: \_\_\_\_\_

Does the Member have an Advanced Directive:    Yes    No        Does the Member Smoke:                      Yes    No

Does the Member Drink Alcoholic Beverages:    Yes    No

## SPECIALIZED TRAINING

Medication Administration Training Needed:    Yes    No        Seizure Management Training Needed:    Yes    No

Feeding Training Needed:                              Yes    No        Prevention & Support Training Needed:    Yes    No

Behavior Plan Training Needed:                      Yes    No        Mobility/Transferring Training Needed:    Yes    No

Mobility Training Needed:                              Yes    No

Is there any additional specialized training required?    Yes    No        If yes, Describe: \_\_\_\_\_

## GUARDIAN/RESPONSIBLE PERSON INFORMATION

Guardian's/Responsible Person's Name (*Last, First, M.I.*): \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Language Preference: \_\_\_\_\_ Email Address: \_\_\_\_\_

Cultural Preference(s): \_\_\_\_\_

Address (*No., Street, City, State, ZIP Code*): \_\_\_\_\_

Emergency Contact's Name (*If other than responsible party*): \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## MEDICAL/BEHAVIOR HEALTH CONTACT INFORMATION

Name of ALTCS/DDD Health Plan: \_\_\_\_\_

AHCCCS ID No.: \_\_\_\_\_ Phone Number \_\_\_\_\_

Other Health Insurance Information: \_\_\_\_\_

Primary Care Physician's Name: \_\_\_\_\_ Phone Number \_\_\_\_\_

Address (*No., Street, City, State, ZIP Code*): \_\_\_\_\_

Pharmacy: \_\_\_\_\_ Pharmacy Number: \_\_\_\_\_

Address (*No., Street, City, State, ZIP Code*): \_\_\_\_\_

Behavioral Health Provider: \_\_\_\_\_ Behavior Health Phone: \_\_\_\_\_

Urgent Care Facility's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address (*No., Street, City, State, ZIP Code*): \_\_\_\_\_

**SUPPORT COORDINATION CONTACT INFORMATION**

Support Coordinator's Name: \_\_\_\_\_

Office Location: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Support Coordinator Supervisor: \_\_\_\_\_

Support Coordinator Supervisor Phone: \_\_\_\_\_

Support Coordinator Supervisor Email: \_\_\_\_\_

**HEALTH-MEDICAL**

**CURRENT MEDICATIONS AND SUPPORT NEEDS:**

Medication Log Required: Yes No

Where can a list of current medication and any special instructions be found? \_\_\_\_\_

**ALLERGIES TO:**

Food: Yes No Specify: \_\_\_\_\_

Medication: Yes No Specify: \_\_\_\_\_

Bee Stings: Yes No Specify: \_\_\_\_\_

Other: Yes No Specify: \_\_\_\_\_

Required Response to Allergic Reaction, provide any written orders for Health Care Professional:

**SEIZURES:**

Yes No If yes, Describe what type of seizure and what they look like:

Frequency: \_\_\_\_\_ Approximate Duration: \_\_\_\_\_

Required Response to Seizure Activity, provide any written orders for Health Care Professional:

Nursing Services Required: Yes No

**ASSISTIVE DEVICES:** Yes No

Vision: \_\_\_\_\_ Hearing: \_\_\_\_\_ Dental Appliances: \_\_\_\_\_

Other Individualized Health Care Routines:

<b>NUTRITION</b>							
<b>EATING (CHECK ALL APPLICABLE ITEMS)</b>							
	Utensils	Food Prep	Bringing Food to Mouth	Choking	Menses	Understands Temperature of Food	Other
Independent, no support required							
Prompting/Reminding Required							
Limited Assistance/Supervision Required							
Significant Assistance/Supervision Required							

Describe Any Special Dietary Requirements Including Food Consistency, Temperature, Calorie Needs or Write NA:

<b>DRINKING (CHECK ALL APPLICABLE ITEMS)</b>						
	Ability to Use Cup or Glass	Ability to Use Adaptive Cup or Glass	Able to Obtain or Request Beverages	Understands Temperature of Beverages	Choking	Other (Describe Below)
Independent, no support required						
Prompting/Reminding Required						
Limited Assistance/Supervision Required						
Significant Assistance/Supervision Required						

Describe Any Adaptive Drinking Equipment/Special Liquid Intake Needs/System for Fluid Intake or Write NA:

**SPECIAL DIET**

Intake of Food via the Gastrointestinal (GI) Tract:    Yes    No

*(Special instructions required / check type and include special instructions)*

- Nasogastric Tube (NGT) \_\_\_\_\_
- Orogastric Tube (OGT) \_\_\_\_\_
- Nasoenteric Tube \_\_\_\_\_
- Oroenteric Tube \_\_\_\_\_
- Gastrostomy Tube \_\_\_\_\_
- Jejunostomy Tube \_\_\_\_\_

Who will provide training by when? \_\_\_\_\_

Eating Disorder *(Describe type and support needed)*:    Yes    No \_\_\_\_\_

Other Dietary Restrictions *(Describe)*:    Yes    No \_\_\_\_\_

<b>COMMUNICATION (CHECK ALL APPLICABLE ITEMS)</b>						
	<b>Uses Complex Sentences</b>	<b>Uses Simple Sentences</b>	<b>American Sign Language</b>	<b>Nods Yes/No</b>	<b>Gestures/ Signs</b>	<b>Other (Describe Below)</b>
Independent, no support required						
Prompting/Reminding Required						
Limited Assistance/ Supervision Required						
Significant Assistance/ Supervision Required						

Describe Any Other Communication Requirements or Write NA:

Describe Augmentative Communication Device or Write NA:

<b>MOBILITY (CHECK ALL APPLICABLE ITEMS)</b>							
	<b>Crawling/ Scooting</b>	<b>Kneeling</b>	<b>Standing</b>	<b>Walking</b>	<b>Running</b>	<b>Climbing</b>	<b>Other (Describe Below)</b>
Independent, no support required							
Prompting/Reminding Required							
Limited Assistance/ Supervision Required							
Maximum Assistance/ Supervision Required							

Describe Any Other Mobility Requirements or Write NA:

For any devices, who will provide the training and by when? \_\_\_\_\_

**MOBILITY/BALANCE AIDS (Check as applicable)**

N/A Walker Cane Crutches AFOs Leg Braces Manual Wheelchair  
 Power Wheelchair Other (Specify): \_\_\_\_\_

**TRANSFER SUPPORT NEEDED:** Yes No If yes, height: \_\_\_\_\_ Weight: \_\_\_\_\_

One-Person Lift Two-Person Lift Mechanical Lift Lift/Transfer Less than 50 lbs  
 Lift/Transfer More than 50 lbs Slide Board

Lifting/Carrying Instructions: \_\_\_\_\_

Positioning Instructions: \_\_\_\_\_

**TRANSPORTATION SUPPORT NEEDED:**

Car Seat      Adaptive Vehicle Required      Other Transportation Needs \_\_\_\_\_

<b>PERSONAL CARE (CHECK ALL APPLICABLE ITEMS)</b>							
	<b>Dressing</b>	<b>Toileting</b>	<b>Bathing</b>	<b>Oral Hygiene</b>	<b>Menses (if applicable)</b>	<b>Med. Admin</b>	<b>Other (Describe Below)</b>
Independent, no support required							
Prompting/Reminding Required							
Limited Assistance/Supervision Required							
Maximum Assistance/Supervision Required							

Describe Special Personal Care Needs and Preferences or Write NA:

<b>BEHAVIOR (If applicable)</b>		<b>Yes</b>	<b>No</b>
<b>Brief Description</b>	<b>Approximate Frequency</b>	<b>Recommended Intervention</b>	
Verbal Aggression			
Physical Aggression			
Self-Injurious Behavior			
Property Destruction			
Member Leaves Area w/o Informing Anyone			
Self-Stimulation			
Sexual Acting Out			
Crisis Intervention/Hospitalization within last 6 months			
Extreme Liquid/Food Seeking			
Ingesting Non-Edible Objects			
Difficulty with Transitions			
Difficulty Understanding consequences			
Substance Abuse – Drug, Alcohol, Other			
Other			

Is a Behavior Treatment Plan (BTP) Available for Additional Information      Yes      No

Reason for BTP \_\_\_\_\_

Method Used to Obtain Information (e.g., in person, case file) \_\_\_\_\_

Is there a Functional Behavior Assessment (FBA) Available for Additional Information:      Yes      No

Is there a Crisis Intervention Plan Available for Additional Information:      Yes      No

Is there additional Behavior Health Support provided through the Health Plan:    Yes    No

Where is the additional information saved (e.g., in person, case file): \_\_\_\_\_

**PROTECTIVE DEVICES:**    Yes    No

Prescription on File:    Yes    No            PRC Approval Date: \_\_\_\_\_

Instructions for Use: \_\_\_\_\_

Purpose: \_\_\_\_\_

**EMPLOYMENT/DAY PROGRAM (If applicable)**

Name of Employment Day Program: \_\_\_\_\_ Program Type: \_\_\_\_\_

Days and Hours of Attendance: \_\_\_\_\_ Transportation Method: \_\_\_\_\_

Day Program Address (No., Street, City, State, ZIP Code): \_\_\_\_\_

Phone Number: \_\_\_\_\_ Are there any special staffing needs: \_\_\_\_\_

**PROVIDER INFORMATION**

Provider's Name (Last, First, M.I.): \_\_\_\_\_

Qualified Vendor: \_\_\_\_\_

Qualified Vendor Address: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ After Hours Phone Number: \_\_\_\_\_

**SIGNATURES**

Signature of Person Completing if Not Responsible Party: \_\_\_\_\_

Relationship: \_\_\_\_\_ Date: \_\_\_\_\_

Print Provider's Name: \_\_\_\_\_

Provider's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Responsible Person's/Guardian's Name: \_\_\_\_\_

Responsible Person's/Guardian's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Distribution: Copy – Provider; Copy – District Office; Copy – Parent/Guardian; Copy – Support Coordinator