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**DEPARTMENT OF ECONOMIC SECURITY**

*Your Partner For A Stronger Arizona*

## Division of Developmental Disabilities

# SERVICES AVAILABLE TO SUPPORT REMOTE LEARNING

Target Audience - Qualified Vendors and Providers

Transmittal Date - 09/08/2020

As communicated in the [August 14, 2020, vendor announcement](#), the issue of school aged DDD members who are not able to attend in-person school and who need support to engage in remote learning is a topic that is very important to members, families and providers. DDD has worked with AHCCCS and the Arizona Department of Education to determine what services DDD can provide members in this situation during the COVID-19 pandemic.

Beginning September 8, 2020, the Division may assess for and authorize Attendant Care and Nursing services to support members who are Remote Learning. This assessment will include:

- Documenting member's "school day" in the daily schedule section of the planning document.
- Determining member's need for support during identified remote learning time. Examples include difficulty using the technology, need for supervision due to safety concerns, need for consistent redirection, physical support, behavioral support or other similar need.
- Identifying the support available to the member for remote learning. Examples include parents/step-parents, primary caregivers, siblings, neighbors or in-home school personnel.

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documented.

Parents are not eligible to be paid to provide support during remote learning time. Parents may continue to be paid direct care workers for their minor children for authorized services provided outside of remote learning time.

Specific service codes for services delivered for the purpose of supporting members in remote learning are being developed. These codes will be implemented in the next six (6) weeks. Vendors should begin making adjustments to their billing systems to accommodate these codes using the existing HCPCS for the code below. The current service codes listed below are staying in the system and will be used for non-remote learning time.

Description	Current Service Code	New Service Code (Remote Learning)
Attendant Care	ATC	ALE
Nursing, Continuous	HN1	HRE
Nursing, Visit	HNV	HRV
Nursing, Intermittent	HN9	HNE

If you have any questions, please contact the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711).

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